SHUBHAM MOURYA

UI/UX Designer II

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Designer-Developer hybrid with 6+ years crafting enterprise UIs that increased productivity by 50%+ and reduced training time by 80%. Specialized in AI-powered interfaces, design systems, and translating complex data workflows into intuitive experiences.

IMPACT HIGHLIGHTS

80-90%
Reduction in training time (Agentic AI product)

50%+
Improvement in data accessibility & user productivity

40%
Increase in user satisfaction scores

WORK EXPERIENCE

Verizon Communications Inc.
Hyderabad, India

Engineer II - UI/UX Designer
Jan 2024 - Dec 2025

- **Spearheaded UX design for VAST APM** (enterprise portfolio management platform serving 10,000+ users) and **Unified Portal** , delivering **30% productivity gains** and **25% faster onboarding** through simplified workflows and intuitive navigation.
- **Pioneered conversational AI interface** for digital twin platform, partnering with ML engineers to design agentic workflows that reduced complex multi-step operations to natural language queries → **90% reduction in training time** and **60% productivity increase** within first quarter.
- **Architected enterprise design system from ground up** , unifying 150+ reusable components across 3 mission-critical products → **40% faster design-to-dev handoff** , 100% adoption by engineering teams, and established foundation for scalable product development.
- **Led comprehensive user research program** (20+ stakeholder interviews, 50+ usability sessions) to inform redesign of application portfolio management workflows → **40% increase in user satisfaction** and validated product-market fit for new features.
- **Redesigned information architecture** for VAST APM, restructuring navigation and data hierarchies to streamline security compliance tracking and application lifecycle management for 5,000+ enterprise applications.
- **Championed accessibility standards** across all products, achieving **WCAG 2.1 AA compliance** and training 15+ designers on inclusive design practices, expanding user base to include accessibility-dependent stakeholders.

RightData Labs Private Limited
Hyderabad, India

UX Designer
Dec 2022 - Dec 2023

- **Owned end-to-end design** for **DataFactory** and **DataMarket** (comprehensive data platforms processing 10TB+ daily) covering migration, orchestration, DataOps pipelines, and analytics reporting for enterprise clients.
- **Transformed complex data engineering workflows** into intuitive drag-and-drop interfaces for ETL/ELT operations → **35% reduction in time-to-insight** and enabled non-technical users to build data pipelines without engineering support.
- **Designed ML-powered data classification interface** that democratized advanced analytics, enabling business users to segment and categorize datasets using visual tools instead of SQL queries.
- **Launched natural language search** and automated data quality scoring system → **50% improvement in data discoverability** and reduced manual data validation time by 40 hours/week across user base.
- **Built modular design system** with 80+ components, establishing design-dev workflow that reduced feature delivery time by 30% and ensured visual consistency across DataFactory and DataMarket platforms.

Tata Consultancy Services Limited
Hyderabad, India

UI/UX Designer
Feb 2020 - Oct 2022

- **Redesigned critical user flows** for **Citi Bank's** international mobile banking application (5M+ active users) → **20% increase in CSAT scores** and **15% reduction in support tickets** by simplifying account management and transaction workflows.

- **Conducted extensive user research** across 3 global markets, synthesizing insights from 100+ user interviews to inform product roadmap and prioritize features with highest ROI potential.
- **Delivered rapid prototyping** using Figma and coded HTML/CSS prototypes, accelerating stakeholder feedback cycles and achieving **25% improvement in conversion rates** for redesigned onboarding flow.
- **Mentored 3 junior designers** and facilitated bi-weekly design critique sessions, establishing UX best practices and elevating team's design maturity across the organization.

SKILLS & COMPETENCIES

Tools & Productivity

- Figma
- Adobe Photoshop
- Adobe Illustrator
- VS Code
- AI Literacy & Tools
- Google Suite
- Microsoft Office

UI/UX Design

- User Research & Strategy
- Information architecture
- Wireframing & Prototyping
- Animation & Motion Design
- Visual & Interaction Design
- Accessibility
- Storytelling
- Design system
- User Testing
- Responsive web design
- Critical Thinking
- Problem-Solving
- Adaptability

Web Development

- HTML
- CSS
- Tailwind CSS
- JavaScript
- Node.js
- ReactJS
- Git
- Github
- Responsive UI
- Web Accessibility

FEATURED WORK

Agentic AI Digital Twin Interface

Verizon Communications

⚡ **90% reduction in training time**

AI/ML · Conversational UI · React

VAST APM Enterprise Platform

Verizon Communications

📈 **30% productivity increase**

Enterprise · Design System · Accessibility

DataFactory & DataMarket

RightData Labs

🎯 **50% better data accessibility**

Data Visualization · ETL/ELT · ML Integration

Citi Bank Mobile Banking

Tata Consultancy Services

✨ **20% CSAT increase**

FinTech · User Research · Mobile

CERTIFICATIONS

Google UX Design Certificate

Issued Apr 2022

[Credly link](#)

Human-Centered Design: an Introduction

Coursera

University of California San Diego (Coursera)

[Verify certificate](#)

EDUCATION

Bachelor of Science: Computer Science

07/2019

Osmania University, Hyderabad